

Additional Charges

Occasionally, there may be additional services for which we'll need to charge. But don't worry, we'll always let you know about these beforehand. You can check the current year's charges below.



Updated Charges (Apr 25)

Meter Accuracy	£326
Meter replacement	£326
Failure to keep an appointment with us where a realistic window for the appointment had been provided, and you have not given us 24 hours' notice to cancel the appointment	£39
Debt collection agency fee – Active account	£33
Debt collection agency fee – Closed account	15% account balance
Disconnection charge	£130
Reconnection charge	£130